

## **Vista Resorts Privacy Notice**

**Effective Date: January 1<sup>st</sup>, 2018**

This privacy notice discloses the privacy practices for **Vista Resorts** and for our website, <http://www.vistaresorts.net>. This privacy notice applies solely to information collected by Vista Resorts through our website, membership purchases, drawing entries and other lead sources. This document will cover:

- What information we collect;
- With whom it is shared;
- How it can be corrected;
- How it is secured;
- How policy changes will be communicated; and
- How to address concerns over errors in personal data.

### **Information Collection, Use, and Sharing**

We are the sole owners of the information we collect. We have access only to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization.

Unless you ask us not to, we may contact you via email, mail or telephone in the future to tell you about specials, new products or services, or changes to this privacy policy.

### **Your Access to and Control Over Information**

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number below:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you not required for your membership agreements.
- Express any concern you have about our use of your data.

530-795-4133, ext. 205; [billing@vistaresorts.net](mailto:billing@vistaresorts.net)

### **Registration**

In order to use our website, a user must first complete a registration form. During registration a user is required to give certain information (such as name and email address). This information is used to contact you about the services on our site in which you have expressed interest. At your option, you may also provide demographic information (such as gender or age) about yourself, but it is not required.

## **Sharing**

We do not share any of your personal or financial information with any third party, except where necessary when establishing credit and/or loan services, or as may be required by law and/or court order.

## **Security**

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (e.g. billing or customer service) are granted access to personally identifiable information. The computers/servers on which we store personally identifiable information are kept in a secure environment. Paper copies of credit/debit card information collected for a one-time charge are shredded within 24 hours.

## **Cookies**

We use "cookies" on both our website and our "billing" website. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

## **Links**

Our web site may contain links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

## **Surveys & Contests**

From time-to-time our site requests information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether to participate and therefore disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

## **Notification of Changes**

Whenever material changes are made to our privacy policies, we will notify you by email.

## **Other Provisions as Required by Law**

Numerous other provisions and/or practices may be required by laws, international treaties, or industry practices. It is up to you to determine what additional practices must be followed and/or what additional disclosures are required. Please take special notice of the California Online Privacy Protection Act (CalOPPA), which is frequently amended and now includes a disclosure requirement for "Do Not Track" signals.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee may be payable. If you would like a copy of the information held on you please write to Vista Resorts, PO Box 685, Winters, CA 95694, or [billing@vistaresorts.net](mailto:billing@vistaresorts.net).

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.